

DAVID SAHAT PANJAITAN

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Profile

- Strong analytical and conceptual thinking
- Ability to team-work or independently
- Enthusiastic, eager to learn newest and latest technologies
- Good human relationship, communication and interpersonal skill
- High motivation and quick learner to develop skill, knowledge, and experience

Education

STT – PLN / Graduation Date April 2008

About Me

I am a GPON Engineer and OTN Engineer with more than ten years of experience. My last position was Technical Assistance Center Manager at PT. Fiberhome Technologies Indonesia

Work Experience

GPON Engineer

PT. Fiberhome Technologies Indonesia / September 2013 – June 2020

Job Description

1. Provides Training to customer and engineer team.
2. Troubleshooting FiberHome device.
3. Perform QA test for new device in Telkom IDEC.
4. Make daily report to General Manager and Customer.
5. Manage subcontractor.
6. Create Standard operation procedure for new device.
7. Create RCA for troubleshoot to customer.
8. Make standby schedule team for freeze network periods.
9. Control ATP Document, BAST Document and Invoice Document.

OTN Engineer

PT. Fiberhome Technologies Indonesia / June 2020 – April 2023

Job Description

1. Provides Training to customer and engineer team.
2. Troubleshooting FiberHome device.
3. Make daily report to General Manager and Customer.
4. Manage subcontractor.
5. Create Standard operation procedure.
6. Create RCA for troubleshoot to customer.
7. Control Survey document and ATP Document.
8. Create LLD for new project.

Technical Assistance Center Project Manager

PT. Fiberhome Technologies Indonesia / April 2023 – present

Job Description

1. Manage team to solve troubleshooting.
 2. Manage monthly meeting with customer every month.
 3. Provide solutions for customer requirement.
 4. Manage subcontractor.
 5. Control BAST document until invoice process.
 6. Submit offering for new TAC contract
 7. Support Presales team to find solutions for our customer
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