

Eko Putra Indarto

A professional, dedicated, motivated, quick learner and responsible person who have proved capabilities in the area for 7+ years in Helpdesk, IP, GPON,

Someone who loves to meet new people.

Details

Driving license _____ A&C Place of birth _____ Jakarta

Date of birth _____ **December 31th 1992**

Employment History

FTTH Engineer at PT. Ericsson Indonesia, Jakarta

October 2022 — Present

- Support monitoring and troubleshooting for Manage Service transport (Metro - E Huawei/Cisco/Nokia) and core (BNG Huawei) Indosat Ooredoo Hutchison "INDOSAT HIFI" services.
- Provide daily and weekly report INDOSAT HIFI performance Transport and Core Node to Client.
- Fault Escalation & Fault Rectification.
- Provide network audit.
- Provide MOP for trigger CRQ.

GPON ENGINEER at PT. Fiberhome Technologies Indonesia, Jakarta

December 2021—Present

- **Handling and monitoring for GPON device in Project Telkom** for area Regional 1 until 7 (especially East Jakarta, South Jakarta, Bogor and Depok).
- **Handling OLT Inspection (temperature high, low RX Power, module control card, module power card, module service card, QOS, old version card module, ACL profile, Uplink port, memory high, CPU high).**
- **Upgrade Firmware** Module service card and Module control card OLT at Window time.
- **Do maintainance OLT** at STO telkom.
- **Handling WMS service** (wifi.id) for premium ONT.
- **Preconfig OLT** for make sure the configuration is standard (VLAN, Speedlimit, profile BW, etc).
- **Daily report and Weekly report.**
- **Do Good Relationship with PIC Witel Telkom.**
- **Coordinating with expert chinese** for make sure best action.
- **Handling NMS UNM2000 Fiberhome**
- **Upgrade ONT** version.
- **Manual Config ONT** (WAN, LAN, Profile BW, VLAN)

NOC Engineer FTTH at PT. Indosat Mega Media, Jakarta

August 2018 — November 2021

- Monitoring OLT, MDU, PON PORT ODP.
- Operating NMS HUAWEI u2000, ZTE NetNumen, PRTG, MRTG, Graylog, Infoblox DNS Management, CACTI.
- Monitoring Traffic OLT to Uplink MetroE and create ticket if the link is down.
- Creating VLAN service for MDU or ONT from NMS u2000 and NetNumen.
- Configure VLAN HSI, VLAN VOIP, VLAN IPTV for ONT when first instalation.
- Cordinating to Field Engineer when maintenance or Fiber Optic cut till session and traffic back to normal 7. Reporting traffic and session hourly
- Progress ticket complain from Customer Service if Customer report problem the connection with OneBOX Software.
- PreConfig GPON (HSI, VOIP, IPTV, VAS Profile, ACS) when the ONT/OLT trouble.
- Routing from BNG, PE, and OLT for Analizing the problem.

Corporate Support Analyst at PT. Indosat Mega Media, Jakarta

August 2016 — August 2018

- Handle Corporate User when connection problem. check IP, routing/telnet from PE and test PING from putty.
- Create ticket and escalate to other function for troubleshooting.
- Blast Email to Corporate Customer when maintenance or problem local link (radio PTP, PTMP, POP, FO, VSAT)
- Monitoring Backbone status, traffic backbone International and domestic from any local link (RADIO, FO and VSAT).
- Troublehandling and problem solving when Customer complain from call.
- Handling Domain and Hosting Customer (include payment, activation, document support, DNS, A Record, MX Record, Sub Domain, parking domain)

Customer Service Backoffice Tier 2 Outbound at PT, Indosat Mega Media, Jakarta

August 2014 — August 2016

- Progress ticket from Inbound Customer Service FTTH and escalate to other function.
- Problem Solving Connection or administration Customer. Check IP, status user, last UP ONT, last Down ONT, maintenance schedule, ping ONT, last payment or promo.
- Blast Email to customer about the maintenance and promo.
- Monitoring OLT and OSP site.

Front Office at Golden Crown Hotel, Jakarta

August 2012 — July 2014

- Handling Check In and Check Out customer.
- Handling Payment.
- Handling Complimentary.
- Do Service priority for VIP and VVIP Customer.
- Handling F&B orders from customer.
- Handling and create card key RFID.
- Operating POS (Point of Sales) program.

Education

Diploma III, Bina Sarana Informatika, Depok

March 2010 — May 2013

Technic of Computer and Network

Senior High School, SMK PKP 2 Jakarta Islamic School, Jakarta

January 2007 — 2010

Junior High School, SMPN 208, Jakarta

January 2004 — January 2007

Skills

Ms Office

GPON

Networking

Problem Solving

Courses/training

CCNA Network Engineer at Cisco and Kominfo

March 2022 — June 2022

Training GPON System at ZTE University

2015 — 2015

IT Camp at Bina Sarana Informatika

2012 — 2012

Seminar Networking at Bina Sarana Informatika

2012 — 2012

Seminar Android at Bina Sarana Informatika

2012 — 2012

Digital Creative Industry at Bina Sarana Informatika

2010 — 2010

Being young Entrepreneur at Bina Sarana Informatika

2012 — 2012

Profesionalisme Teknik Komputer at Bina Sarana Informatika

2010 — 2010

Languages

English

Bahasa

Internships

Corporate Support Helpdesk at PT. NAP INFO LINTAS NUSA

2013 — 2013

IT Support at PT. Ekspres Transportasi Antarbenua, Jakarta

2013 — 2013

Operator Machine of Injection at Panasonic Gobel Indonesia, Jakarta

2009 — 2009



Networking
Academy

PRO Professional
Academy

SERTIFIKAT PELATIHAN

PROA/2022/1645/152164540100-897

Diberikan kepada

Eko Putra Indarto

telah menyelesaikan pelatihan

CCNA Network Engineer

pada Program Professional Academy

Digital Talent Scholarship 2022

pada tanggal 09 Mar 2022 - 10 Jun 2022 selama 290 Jam Pelatihan

Jakarta, 11 Jul 2022



Ditandatangani secara elektronik oleh:
KEPALA BADAN PENELITIAN DAN
PENGEMBANGAN SUMBER DAYA
MANUSIA

HARY BUDIARTO



amikbsi 0103391

Dengan ini menyatakan bahwa :
This is to certify that

EKO PUTRA INDARTO / 13100839

Lahir di Jakarta tanggal 31 Desember 1992

Born in Jakarta on December 31, 1992

Tahun Masuk 2010

Registration Year 2010

telah menyelesaikan dengan baik dan memenuhi segala syarat
has successfully completed and fulfilled all requirements of

Program Pendidikan Diploma Tiga
Three-Year-Diploma Program in

TEKNIK KOMPUTER

Computer Engineering

Ijazah ini diserahkan berdasarkan Keputusan Direktur AMIK BSI, Nomor 0550/1.02/AMIK-BSI/IX/2013
tanggal 25 September 2013

*This certificate is entitled in reference to the Decree of the Director of AMIK BSI, number 0550/1.02/AMIK-BSI/IX/2013
dated September 25, 2013*

Dan kepadanya dilimpahkan segala wewenang dan hak yang berhubungan dengan
And, he/she is entitled to all the rights and privileges pertaining there

Ijazah yang dimilikinya, serta berhak memakai sebutan profesional Ahli Madya (A.Md)
he/she is certified and hence has a privilege of using a professional degree "Ahli Madya (A.Md)"

Jakarta, 25 September 2013
Jakarta, September 25, 2013

Direktur
Director

Ir. Naba Aji Notoseputro

Pembantu Direktur I Bidang Akademik
Deputy Head I For Academic Affairs

Rusdiansyah, M.Kom



ZTE UNIVERSITY

CERTIFICATE

This is to certify that

Eko Putra Indarto

has successfully completed the training courses of
ZTE GPON Product Common Course

Date: From 2015/11/2

Till 2015/11/6

ID: 15IUP0B335

Address: Jakarta .Indonesia

Signed by

President

ZTE University



ZTE CORPORATION



BSI ENTREPRENEUR CENTER

Jadi pengusaha sebelum wisuda

SERTIFIKAT

PUSAT PENGEMBANGAN DAN MOTIVASI

ENTREPRENEUR BSI

Diberikan Kepada:

Eko Putra Indarto

Sebagai Peserta Seminar:

“ Being Young Entrepreneur Campus... Why Not??? “

Pembicara:

Maemun Wahid

(“ Owner Bakul Batik “)

Tanggal/Tempat : 28 April 2012, Aula BSI Bogor

BSI Entrepreneur Center



M. Islahuddin, S.Kom



CERTIFICATE

This certificate is presented to

Eko Putra Indarto

for your participated at

Technology Update Seminar: Digital Creative Industry

Bina Sarana Informatika

Jakarta, November 20th 2010

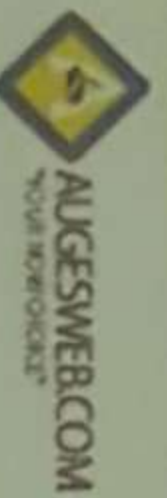


Ketua Jurusan Teknik Komputer
Anton, M.Kom
AMIK
Bina Sarana Informatika

Speaker

Wisnu Baskara
Channel Representative
Jakarta Branch -AMD Indonesia

Supported by :





SERTIFIKAT

LEMBAGA PENGEMBANGAN INFORMATIKA BSI

(BSI Informatics Centre)

Diberikan Kepada :

Eko Putra Indarto

Telah Mengikuti :

IT CAMP

Seminar "Motivasi", Pembicara: Aan Rahman, S.Pd

Seminar "Robotika", Pembicara: Ir. Cristianto Cahyadi

Workshop "Robotika Light Follower / FireFighting Robot", Tutor: Ipin Sugiyarto, S.Kom

Seminar "NComputing", Pembicara: Mardiyanto, S.Kom

Seminar "Sosialisasi KKP & TA", Pembicara: Anton, M.Kom

Pada tanggal 07 Juli s/d 09 Juli 2012, Di Wisma YPB Puncak, Jawa Barat





SERTIFIKAT

LEMBAGA PENGEMBANGAN INOVASI DAN TEKNOLOGI INFORMASI BSI

(BSI Centre For Innovation and IT Development)

Diberikan Kepada :

Eko Putra Indarto

Telah Mengikuti Seminar:

Menuju Profesionalisme Jurusan Teknik Komputer

Pembicara : **Ir. Samidi, M.Kom, MM**

(Information Technology Application Development)

Pada tanggal 22 Oktober 2010 Di Kampus BSI Salemba 22

Jakarta, 22 Oktober 2010

LPTI BSI

A handwritten signature in black ink, appearing to read 'Anton'.

Anton, M.Kom



SERTIFIKAT

LEMBAGA PENGEMBANGAN INOVASI DAN TEKNOLOGI INFORMASI BSI
(BSI Centre For Innovation and IT Development)

Diberikan Kepada :

Eko Putra Indarto

Telah Mengikuti:

Seminar "Networking"

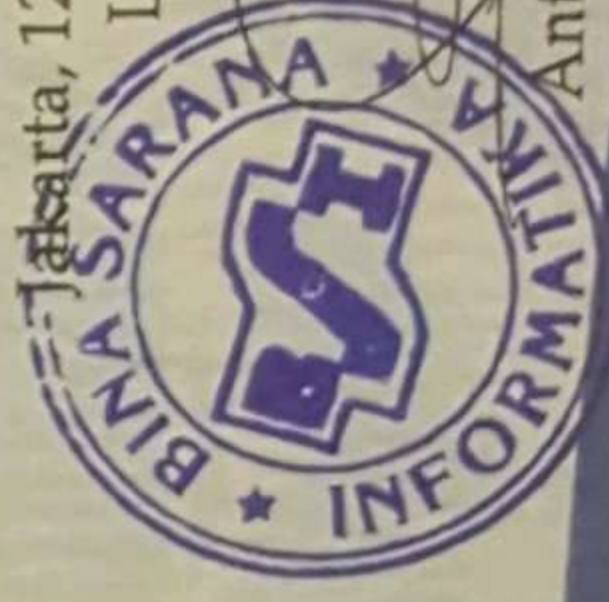
Pembicara :

Adri Gautama

(Program Manager PT Cisco System Indonesia)

Pada Tanggal 12 November 2012 Di Aula Kampus BSI Salemba 22

Jakarta, 12 November 2012
LPITI BSI



Anton, M.Kom



SERTIFIKAT

LEMBAGA PENGEMBANGAN INOVASI DAN TEKNOLOGI INFORMASI BSI

(BSI Centre For Innovation and IT Development)

Diberikan Kepada :

Eko Putra Indarto

Telah Mengikuti:

"Seminar Android"

Pembicara :

Topan Bayu Kusuma, S.Kom

Agus Junaidi, M.Kom

Pada Tanggal 18 Desember 2012 Di Aula Kampus BSI Salemba 22



Jakarta, 18 Desember 2012
LPITI BSI

Anton, M.Kom